

# California MAP 21 Performance Planning & Measurement Coordination Workshop

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# National Transit Data and Indicators

- Large transit agencies report data to the National Transit Database (NTD)
- Caltrans reports data directly to NTD for small urban and rural transit agencies
- NTD data shows outputs and some indicators of transit performance
- Develop Performance Measures for Data that is already being collected

Maintenance  
Performance

Operating  
Expenses

Passenger Trips

Vehicle Revenue  
Miles & Hours

Vehicle  
Inventory

Major Incidents

# State & Local Performance Goals

- States currently set performance goals and measures for transit agencies
- Transit agencies and local governments establish goals and performance measures to determine the efficiency and effectiveness of transportation services
- Grants normally have performance measures tied to funding

# Developing Performance Measures

- Things to Consider

- One Size does not fit all transit agencies
- You need to compare similar agencies with each other (i.e.: apples to apples)
- Use current data and collection systems to establish performance goals
- What measures can be combined to shorten the amount of data collected (ex: SGR & Safety)

# Developing Performance Measures

## ● Things to Consider

- Financial and staff time costs to implement performance measures, collect data and compile reports
- Source data and databases need to be compatible
- Keep reports and data collection simple and easy to use
- Exemption for agencies that have less than 100 buses in service
- Exemption for social service and 5310 funded agencies

# Data Collection

- What will FTA do with the data
  - Ensure that the measures and data tell the story you are trying to tell
  - Ensure that performance measures are useful and have value for the transit agencies and FTA
  - Beware of unintended consequences
  - Do not relate performance measures as a method for allocating funding (reward or consequence for performance/nonperformance)

# Creating Performance Measures

- Locally developed performance measures
- Ensure that all stakeholders participate in the development of the performance goals to ensure equity
- Develop different measures for different sizes of transportation providers

# Creating Performance Measures

- Develop Livability/Economic performance measures for rural areas (i.e.: access to jobs, education, healthcare)
- Define the economic impact of reducing or losing transportation services
- Develop action plans to evaluate the impact and results of the investment in transportation

# CalACT Action Items

- Provide comments on NPRM's on Asset Management, Security and Performance Measures
- Coordinate efforts with FTA, Caltrans, MPO's, RTPA's and transit agencies
- Work closely with CTAA, APTA and the California Transit Association in developing performance measures
- Advocate for realistic performance measures
- Advocate for an exemption for small transit agencies



*Thank You!*

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