

HOV/Express Lane Business

Expected Schedule

Transformation Action Areas

2009 2010 2011 2012

FOCUS A: Support Performance-Based Decisions

Philosophy in general: enable more dynamic operations, enable bold decisions for high mobility payoff including dual managed lanes or conversions

A1	Improve Caltrans HOV/Express Lane system performance monitoring and evaluation (Objective: reduce costs, utilize PeMS, homogenize monitoring statewide, and increase corridor analysis)	▶			
A2	Establish common performance measures for HOV and Express Lane operations (Outcome: Develop Caltrans annual report standard, establish requirements for Joint Operations project performance reporting)	▶			
A3	Conduct pilot projects and research projects (support technical guidance in FOCUS C)	▶			
A4	Based on results of learning, establish corrective expectations for low performance (for Planning, Joint Operations, and Caltrans Operations) (support technical guidance in FOCUS B and C)	⊖			

FOCUS B: Engage in Active Partnership

Philosophy in general: strive to create efficient operations where partner roles are win-win and largely consistent statewide

B1	Establish an ongoing communication forum to increase coordination, lessons learned, and eventual decision-making as needed	▶			
B2	Each partner determines and strives to apply needed resources to HOV/Express Lane development, operation, adjustment, enforcement, and outreach	⊖			
B3	Establish best-practices and Caltrans internal guidance on Joint Operations roles/responsibilities/philosophies	▶			
B4	Explore and utilize customer and political concerns	⊖			
B5	Share and adopt best message material to increase the government's compelling common voice	⊖			

FOCUS C: Update Technical Policies and Regulations

Philosophy in general: address current questions on dual-lane, access control, signage, toll collection; enable open-road tolling and simplified implementation of needed system adjustments

C1	Update Caltrans' High-Occupancy Vehicle Guidelines and other design/approval documentation	▶			
C2	Explore and clarify federal guidance and requirements for system changes	▶			
C3	Enable open-road tolling with technology and updated statutes/regulations (e.g. Title 21)	▶			
C4	Simplify the process of obtaining tolling authority	⊖			