

**POSITION DUTY STATEMENT**

PM-0924 (REV 7/2014)

CLASSIFICATION TITLE Office Technician (Typing)	OFFICE/BRANCH/SECTION Right of Way and Land Survey	
WORKING TITLE Office Technician	POSITION NUMBER 913-400-1139-011	EFFECTIVE DATE 06/12/2015

As a valued member of the Caltrans team, you make it possible for the Department to provide a safe, sustainable, integrated, and efficient transportation system to enhance California's economy and livability. Caltrans is a performance-driven, transparent, and accountable organization that values its people, resources and partners, and meets new challenges through leadership, innovation and teamwork.

**GENERAL STATEMENT:**

Under the direction of the SSMI, PDPD and Administrative Manager, the Office Technician (Typing) is a critical part of the Division of Right of Way and Land Surveys. The incumbent will perform technical and clerical assignments as defined below and is expected to exercise initiative, independence, accuracy, and originality in completing assigned tasks. Essential tasks (E) are the core duties of the position that cannot be reassigned. Marginal tasks (M) are the minor tasks of the position that can be assigned to others. The incumbent also receives general direction from other Office Chiefs and is expected to exhibit a high degree of independence and accuracy in completing assignments. Must have a typing proficiency of 40 WPM.

**TYPICAL DUTIES:**

Percentage		Job Description
Essential (E)/Marginal (M) <sup>1</sup>		
40%	E	Provides clerical support for the Right of Way Management Board Meetings, Right of Way Academies/Training Coordinator. Handles calendar appointments, screens incoming mail, and tracks reply deadlines. Makes travel arrangements and prepares travel expense claims. Support with arranging meetings and conferences, using Conference and Meeting Coordinator including, but not limited to the following meetings: - Process Improvement/Functional Council - Joint Utility Partnership - Railroad Project Review Team.
30%	E	Types correspondence and documents from handwritten and rough-typed material. Maintains functional and tickler files. Assists in creating, formatting, and finalizing agenda. Sends invitations by e-mail. Prepares Letters, Memos, and Reference Files, for Right of Way staff. Assists in preparing Organizational Development reports, training material and prepares correspondence on California Public Records Act. - Organizational Charts/Statewide Employee Roster - Delegation of Authority Matrix.
20%	E	Provides backup coverage for secretaries and support staff according to Divisions plan. Serves as a back-up for coordinating preparation and scheduling of California Transportation Commission (CTC) agenda items prior to submission to the CTC: - Creates, Coordinates and types CTC agenda items. - Routes package through Legal, CTC, and Program Manager. - Informs districts of CTC meeting schedules and agenda approval. - Generates reports as requested based on agenda data.
10%	M	Maintains General Website updates and support. Statewide Personnel list updated; Creates & maintains Utility company representative contact list.

<sup>1</sup>ESSENTIAL FUNCTIONS are the core duties of the position that cannot be reassigned.

MARGINAL FUNCTIONS are the minor tasks of the position that can be assigned to others.

**SUPERVISION OR GUIDANCE EXERCISED OVER OTHERS**

None.

**KNOWLEDGE, ABILITIES, AND ANALYTICAL REQUIREMENTS**

Knowledge: The incumbent must have knowledge of spelling, punctuation, and correct grammar. Knowledge of personal computers, Microsoft Word, Excel, Power Point, Outlook, Visio, and other software used by the Program is essential. Familiarity with Right of Way activities is desirable.

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**General Abilities:** The incumbent must have the ability to work with a high degree of independence and initiative and to exercise sound judgment. Logical reasoning and the ability to follow oral and written directions are essential skills, as is the ability to work cooperatively and to communicate tactfully with Right of Way personnel at all levels.

## RESPONSIBILITY FOR DECISIONS AND CONSEQUENCES OF ERROR

Poor workmanship and inaccuracy in the product will reflect negatively on the Right of Way Program and may also result in illegal or improper handling of Right of Way activities.

## PUBLIC AND INTERNAL CONTACTS

On a daily basis, the incumbent will work with all levels of personnel in Headquarters, and in Region/District offices of Right of Way, and will have occasional contact with other functional areas within Headquarters.

## PHYSICAL, MENTAL, AND EMOTIONAL REQUIREMENTS

The tasks performed by the Office Technician (Typing) are complex, detailed, and varied, requiring independence of action and decision making.

## WORK ENVIRONMENT

While at your base of operation, you will work in a climate-controlled office between 64 and 84 degrees under artificial lighting.

I have read, understand and can perform the duties listed above. (If you believe you may require reasonable accommodation, please discuss this with your hiring supervisor. If you are unsure whether you require reasonable accommodation, inform the hiring supervisor who will discuss your concerns with the Reasonable Accommodation Coordinator.)

EMPLOYEE (Print)

EMPLOYEE (Signature)

DATE

I have discussed the duties with, and provided a copy of this duty statement to the employee named above.

SUPERVISOR (Print)

SUPERVISOR (Signature)

DATE