

**POSITION DUTY STATEMENT**

PM-0924 (REV 7/2014)

CLASSIFICATION TITLE <b>OFFICE TECHNICIAN (TYPING)</b>	OFFICE/BRANCH/SECTION <b>07/MAINTENANCE/SOUTH</b>	
WORKING TITLE <b>OFFICE TECHNICIAN (TYPING)</b>	POSITION NUMBER <b>907-675-1139-XXX</b>	EFFECTIVE DATE

As a valued member of the Caltrans team, you make it possible for the Department to provide a safe, sustainable, integrated, and efficient transportation system to enhance California's economy and livability. Caltrans is a performance-driven, transparent, and accountable organization that values its people, resources and partners, and meets new challenges through leadership, innovation and teamwork.

**GENERAL STATEMENT:**

Working under the supervision of a Caltrans Regional Administrative Officer (CRAO), the employee regularly performs a variety of difficult duties and is expected to consistently exercise a high degree of initiative, independence and originality in performing assigned tasks. Employee may receive training from other employees of the staff, region, district or headquarters. Work week will be Monday through Friday, a 5/40 schedule, 7:30 a.m. to 4:00 p.m. The incumbent will be required to work overtime, work irregular shifts/alternate work schedules including nights, holidays and weekends; may be required to work temporary and/or intermittent varied work shifts and required to respond to emergency situations and calls. May be loaned to other cost centers. This position is represented under collective bargaining.

Duties include, but are not limited to:

**TYPICAL DUTIES:**

Percentage Essential (E)/Marginal (M) <sup>1</sup>	Job Description
35% E	Responsible for the accurate auditing, entering, and correcting of time sheets, payroll data and daily records keeping for the region employees in the personal computer for activities which include regular time worked, leave time, cash overtime, address changes, emergency contacts. Monthly record keeping and typing of receiving records, purchase request, credit card and non-credit card purchases, contract delegations, preparation of damage reports and completion notices.
30% E	Responsible for processing accounting documents to accounts payable for immediate payment to vendors and contractors. Review all travel expense claims and mails to Headquarters; keep an electronic log for budget purposes. Assist with other payroll duties as required. Type and file miscellaneous correspondence, including, but not limited to Report of Performance for Probationary Employee, and Individual Development Plan. Must have working computer knowledge in Windows, Excel, Microsoft Outlook, Transportation Operations & Project Support System (TOPSS), and Integrated Maintenance Management System (IMMS) programs.
30% E	Renew annually home storage permits for field personnel. Update and monitor computer information lists for the region. Process bulk fuel reports monthly. Take complaints from Los Angeles Communications and from citizens or other agencies regarding road debris or road hazards. Process and log lane closures, update radio and equipment logs. Distribute and organize incoming and outgoing mail. May provide backup duties in purchasing and cross training in other office functions. In addition, may have responsibility for functional guidance in training and assisting less experienced employees
5% E	Process forms regarding Jury Duty. Process safety glasses request from field personnel. Assist in monitoring radio and telephone communications and dispatch accurate information as needed. Assist the CRAO or Maintenance Manager in emergency situations.

<sup>1</sup>ESSENTIAL FUNCTIONS are the core duties of the position that cannot be reassigned.  
MARGINAL FUNCTIONS are the minor tasks of the position that can be assigned to others.

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### SUPERVISION OR GUIDANCE EXERCISED OVER OTHERS

None. May act as supervisor in the absence of the CRAO.

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### KNOWLEDGE, ABILITIES, AND ANALYTICAL REQUIREMENTS

Must have knowledge of modern office methods, supplies and equipment; business English and correspondence; principles of effective training. Ability to perform difficult clerical work, including ability to spell correctly; use good English; make arithmetical computations; operate various office machines; follow oral and written directions; evaluate situations accurately and take effective action; read, write, and speak English at a level required for successful job performance; make clear and comprehensive reports and keep difficult records; meet and deal tactfully with the public; apply specific laws, rules and office policies and procedures; prepare correspondence independently utilizing a wide knowledge of vocabulary, grammar and spelling; communicate effectively; provide functional guidance. Must have ability to type at minimum of 40 words per minutes.

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### RESPONSIBILITY FOR DECISIONS AND CONSEQUENCES OF ERROR

Error may expose co-workers and/or the public to possible injury or loss of life. Error may also cause an inefficient use of time and tax dollars through extra expense in the maintenance of highways, or damage to State equipment and facilities. Error may expose the State to liability for damages to public property.

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### PUBLIC AND INTERNAL CONTACTS

Maintain good relations with the public, Caltrans employees and employees/representatives of other government agencies. May have daily contact with other public agencies and private individuals in the course of their assignment. Contact may be with hostile public; the employee is expected to maintain a favorable public image for the Department and the State.

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### PHYSICAL, MENTAL, AND EMOTIONAL REQUIREMENTS

Ability to analyze situations and arrive at an effective course of action; analyze mathematical figures, personnel and other documents and interpret computer documents.

Note: For standing, walking and sitting, along with several other activities, typical duties are used as examples in various situations to give ranges for the activities. Generally, activities can be broken down into an analytical nature 85% of the time on a year-around basis

The remainder of the activity is labor intensive and includes but is not limited to the following:  
SStanding, Sitting and Walking is described to equal 100% of the work time for a given period such as a work shift. The following are various situations and percentages given to illustrate typical ranges of time spent sitting, standing and walking:

Lifting (Floor to bench to Floor) – Items up to 15 lbs may be lifted (5%) of the time.

Incumbent should ask for assistance when moving items over 50 pounds.

Transport and/or carry – Bagged/boxed material, which may weigh 0 to 15 lbs., must be transported and/or carried from storage areas to regional office and from regional office to storage areas, which may be on uneven terrain. Tools are carried a few feet to 100 yards and weigh a few ounces to 15 lbs. (5%) of the time.

Overhead reaching – Includes but not limited to filing (10%) of the time.

Other reaching – Includes but not limited to filing, using computer keyboard, or telephone. (90%).

Pushing/Pulling – Includes but not limited to filing, using computer keyboard, or telephone (90%).

Twisting – Includes but not limited to lifting, filing, using computer, or telephone (90%).

Climbing/Balancing – Includes but not limited to climbing up and down ladders, stairways.

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Bending/Crouching/Squatting/Crawling – Includes but not limited to bending while filing various correspondence (10%).

Simple Grasping – This activity is necessary about 95% of the shift; includes but not limited to writing and filing out paperwork or using a computer.

Fine Manipulation – This occurs (95%) of a day and includes but not limited to writing reports or manipulating the keyboard of a computer.

Importance of hearing and sight – both are essential on the job because the employee must hear directions and equipment, and must see in order to perform his/her duty safely.

Hearing should be adequate with or without hearing aid to hear warning devices used for worker safety, i.e. look out alarm devices, including vehicle horns used to warn employees of eminent danger at the work site. As per Chapter 13 of the Caltrans Injury Illness Prevention Program Safety Manual.

Mental & Emotional: Must have the ability to develop and maintain cooperative working relationships; respond appropriately to difficult situations; recognize emotionally charged issues or problems; and cope with and respond to emergency situations such as traffic/weather conditions and other natural disasters. Will be required to deal tactfully and courteously with public and crew under stressful and possibly adverse conditions. Must be able to focus on precise work beyond the distractions of traffic, be emotionally stable, alert and aware at all times. Reason logically, draws valid conclusions, makes appropriate recommendations, and adopts an effective course of action. May need to determine amounts of materials and length of time to accomplish a job. This position is responsible for working cooperatively with team members and supervisors to identify innovations that will increase productivity reduce cost and maintain or improve quality. This position must adhere to the customer service standards set by his/her unit and provide high quality service to both internal and external customers.

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### WORK ENVIRONMENT

During the winter months the workweek is normally 5/8-hour days or 9/80's. The scheduling of the 5/8 days is at the discretion of the Region Management. Employee may be scheduled to work the night shift as needed to meet operational needs with proper advance notice as per the Bargaining Unit 04, Memorandum of Understanding.

May be requested to work scheduled and/or emergency overtime due to storms, callback, special work projects, or to meet operational needs. Overtime will be assigned per the Bargaining Unit 04, Memorandum of Understanding.

Personal safety requirements include but are not limited to (as per Injury and Illness Prevention Program):

- A. Appropriate Office dress attire must be worn.
- B. Long Pants. No shorts or cutoffs.
- C. Short sleeves okay, no tank tops or spaghetti straps.
- D. No short (mini skirt) skirts or flip-flop sandals.

I have read and understand the duties listed above and can perform them with/without reasonable accommodation. (If you believe you may require reasonable accommodation, please discuss this with the hiring supervisor. If you are unsure whether you require reasonable accommodation, inform the hiring supervisor who will discuss your concerns with the Reasonable Accommodation Coordinator.)

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I have read, understand and can perform the duties listed above. (If you believe you may require reasonable accommodation, please discuss this with your hiring supervisor. If you are unsure whether you require reasonable accommodation, inform the hiring supervisor who will discuss your concerns with the Reasonable Accommodation Coordinator.)

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EMPLOYEE (Print)

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EMPLOYEE (Signature)

DATE

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I have discussed the duties with, and provided a copy of this duty statement to the employee named above.

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SUPERVISOR (Print)

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SUPERVISOR (Signature)

DATE