

# Snail Installation

## For Caltrans Internal Users:

### License Type

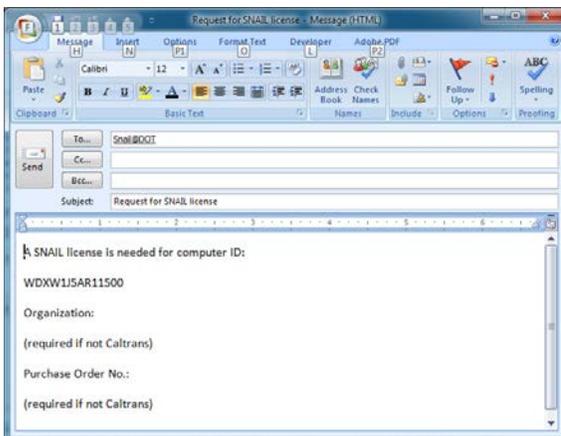
Snail is licensed for Workstation use only. The Workstation license is intended for stand-alone use on a single computer.

### Installation

1. Download the Snail.zip, User's Guide, and Example files. Extract the Snail.zip file. Save these files into a Snail program folder. (C:\Program Files\Snail\ is suggested)
2. Create a short cut icon on the desktop (suggested)
3. Double click on the snail.exe icon or the short cut icon
4. For the first time user, the following window with your computer's unique Computer ID Number will appear



5. Click on the Email button that will activate your email program with the Computer ID Number field pre-populated



6. Send the email to [snail@dot.ca.gov](mailto:snail@dot.ca.gov)
7. Wait for the license code from [snail@dot.ca.gov](mailto:snail@dot.ca.gov)
8. Enter the license code and click on the Activate button and Agree on the terms and conditions specified to complete the registration
9. Start using the software

## For External Users:

### License Type

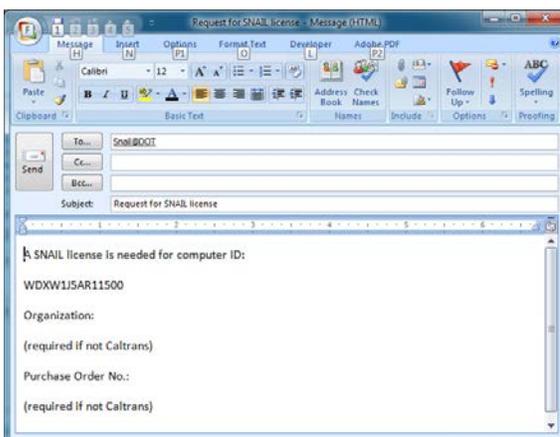
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### Installation

1. Purchase license(s) through [Caltrans Publication / Distribution](#). Snail will not run until it is activated by the license code provided.
2. Caltrans Publication / Distribution will notify Caltrans Snail support team of your purchase of the software and signing of the End User License Agreement.
3. Download the Snail.zip, User's Guide, and Example files. Extract the Snail.zip. Save these files into a Snail program folder. (C:\Program Files\Snail\ is suggested)
4. Create a short cut icon on the desktop (suggested)
5. Double click on the snail.exe icon or the short cut icon
6. For the first time user, the following window with your computer's unique Computer ID Number will appear



7. Click on the Email button that will activate your email program with the Computer ID Number field pre-populated



8. Enter Organization and Purchase Order No. in the email.
9. For each licensed computer, send the email to [snail@dot.ca.gov](mailto:snail@dot.ca.gov)
10. Wait for the license code from [snail@dot.ca.gov](mailto:snail@dot.ca.gov)

11. Enter the license code and click on the Activate button and Agree on the terms and conditions specified to complete the registration
12. Start using the software

### Note

Snail must be licensed for the computer it was installed on. The license file is unique and associated with the disk drive of the computer where the program was installed, and will not work on other computers. Snail may be reinstalled if necessary, on the same disk drive. It will not work on other drives on the same computer. If you replace or reformat your drive, or want to reinstall it on a different drive, you will have to obtain a new license file.

### User Support

As stated in the license agreement, Caltrans does not provide technical support for Snail. But for installation and licensing issues, please email [snail@dot.ca.gov](mailto:snail@dot.ca.gov).