

## Mobility Action Plan (MAP) Phase I Implementation Study

### **What is the Mobility Action Plan?**

Developed in 2005 with the assistance of transportation and human service agency providers throughout California, Caltrans' Mobility Action Plan (MAP) defined four goals intended to further coordination between transportation services furnished by transit and those provided through human service agencies. The plan's four goals included:

1. Coordination between California's Business, Transportation and Housing and Health and Human Services Agencies to promote and improve coordination and to identify specific coordination tasks and funding sources that can be coordinated and leveraged toward improved services.
2. Addressing duplicative laws, regulations and programs related to human services transportation funding programs.
3. Ensuring continuity in improving coordination through improved data collection, customer and agency involvement, better information on services and benefits, coordinated service delivery, funding tied to evidence of coordination, improved cost reporting and definition across programs and agencies, implementation of "mobility management" techniques
4. Establishment of an entity with a clear, long-range, comprehensive mission to improve coordination throughout the state, as defined in a "strategic plan."

The impetus for the plan was provided by the February 2004 Executive Order signed by President Bush, and the Federal 2005 surface transportation act (known as SAFETEA-LU), which stressed the need for coordination between public transit and human services agencies to use Federal transportation funds more efficiently. The Executive order resulted in creation of a United We Ride (UWR) funding program administered by the Federal Transit Administration (FTA), intended to promote specific coordination improvements.

### **What is the "Phase I Implementation Study?"**

This study is an attempt to implement some of the first elements of the MAP, specifically goals 2 and 4. In 2008, Caltrans signed a 2-year contract with Judith Norman-Transportation Consultant (JNTC) to address, refine and perform a workscope that includes the following elements:

1. Human service/transportation legislative review and analysis
2. Review of Coordinated Public Transit-Human Services Transportation Plans (Developed by local agencies under separate contracts, many of which were funded by Caltrans) and development of a Statewide Executive Summary and Interregional Gap Analysis.
3. A statewide stakeholder involvement effort.

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4. Development of a Statewide Strategic Plan for coordination.  
The JNTC contract ended on June 30, 2010. However the Strategic Implementation Plan (SIP) is in draft form and still receiving comments for consideration and incorporation into the document.

### **Who does the study serve?**

Findings and Recommendations that will be outlined in the study's Statewide Strategic Plan are aimed at providing a framework for encouraging and enhancing transportation access and increasing options for the segment of the traveling public which, because of age, disability or low income, requires access to alternative transportation modes.

### **How are study beneficiaries involved?**

The study's workscope includes formation and meetings every two months, of a Project Advisory Committee (PAC) consisting of stakeholders representing the targeted transportation consumers and providers. In addition, an extensive public outreach process will be mounted, consisting of "Regional Roundtable" meetings, focused group meetings and telephone interviews throughout the state. Participants will be assembled with the assistance of the MAP PAC, Caltrans Districts, MPOs and RTPAs and local transit providers and human service agencies, statewide.

### **How is the study funded?**

Just as the MAP was the product of a funding partnership between Caltrans and the UWR program, the \$423,420 Phase I Implementation Study budget was funded from a variety of Federal sources, including a \$50,000 UWR grant, \$300,000 in planning funds, approximately \$30,000 in Section 5311 funding and approximately \$41,000 in State matching funds.

### **How can I get more information?**

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MAP Documents: [Draft Strategic Implementation Plan](#). A draft report that documents strategies and recommendations resulting from MAP study tasks. This report will incorporate comments from the final MAP meeting held on June 16, 2010, Regional Transportation Planning Agencies meeting held on June 30, 2010, and the Rural Counties Task Force meeting held on July 16, 2010.

[Stakeholder Involvement Process Report](#). This report is the result of stakeholder involvement input identifying human services

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transportation coordination barriers and gaps, and develops strategies to address how transportation funding programs could be coordinated.

[Executive Summaries - Large and Small Urban Counties.](#) A report that summarizes California's large and small urban areas Public Transit-Human Services Transportation Coordination Plans with an analysis of current providers assessment of existing needs, strategies and implementation of local priorities.

[Executive Summaries - Rural Counties.](#) A report that summarizes California's rural areas Public Transit-Human Services Transportation Coordination Plans with an analysis of current providers assessment of existing needs, strategies and implementation of local priorities.

[Final Legislative Report.](#) A report that summarizes legal and regulatory analysis in assessing human service transportation coordination in California.

Helpful links:

<http://www.dot.ca.gov/hq/MassTrans/Interagency-Coordination.htm>

<http://www.dot.ca.gov/hq/MassTrans/Coord-Plan-Res.html>