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RTAP Survey Edit

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Response Summary

Total Started Survey: 51
Total Completed Survey: 51 (100%)

PAGE: 1

1. Has anyone in your agency received a scholarship through RTAP? Create Chart Download

	Response Percent	Response Count
Yes	52.9%	27
No	47.1%	24
	answered question	51
	skipped question	0

2. Is your agency able to travel for training? Create Chart Download

	Response Percent	Response Count
Yes	49.0%	25
No	3.9%	2
Limited	47.1%	24
	answered question	51
	skipped question	0

3. Are you aware of the workshops offered through the RTAP program? If so, what workshops have you attended? Create Chart Download

	Response Percent	Response Count
Yes	60.0%	30
No	40.0%	20
	What workshops have you attended? Show Responses	19
	answered question	50
	skipped question	1

4. Is your agency able to participate in web-based training or classes? Create Chart Download

	Response Percent	Response Count
Yes	**100.0%**	**51**
No	0.0%	0
	answered question	**51**
	skipped question	**0**

5. Would you like to have web-based list serves or groups to post technical program questions or access training information? Create Chart Download

	Response Percent	Response Count
Yes	**85.7%**	**42**
No	14.3%	7
How would these list serves be helpful to you? Explain Show Responses		15
	answered question	**49**
	skipped question	**2**

6. Do you currently participate in Peer-to-Peer informational exhange of information via the web in order to post questions to other transportation providers? Create Chart Download

	Response Percent	Response Count
Yes	41.2%	21
No	**58.8%**	**30**
Comments Show Responses		8
	answered question	**51**
	skipped question	**0**

7. Would your agency be interested in a mentoring program with other transportation providers for the purpose of developing policies and procedures to meet all the program regulatory requirements? Create Chart Download

	Response Percent	Response Count
Yes	**77.6%**	**38**
No	22.4%	11
Comments Show Responses		11
	answered question	**49**
	skipped question	**2**

8. What are the most important technical assistance needs you'd like to see incorporated into RTAP workshops, webinars, or through the mentoring program? (Select all that apply) Create Chart Download

	Response Percent	Response Count
3rd Party Contracting and Procurement	57.1%	28
Civil Rights (DBE, Title VI, LEP, ADA, EEO, EJ)	65.3%	32
Project Management	57.1%	28
Categorical Exclusions, Environmental Process	40.8%	20
National Transit Database	51.0%	25
Mobility Management	42.9%	21
Vehicle Procurement (How to buy a bus?)	51.0%	25
Drug & Alcohol Reporting	32.7%	16
Safety/Security/Emergency Preparedness Plans	51.0%	25
Driver Training	34.7%	17
	answered question	49
	skipped question	2

9. How would you rate the RTAP program overall? Create Chart Download

	Response Percent	Response Count
1	0.0%	0
2	0.0%	0
3	0.0%	0
4	2.2%	1
5	17.8%	8
6	11.1%	5
7	15.6%	7
8	15.6%	7
9	11.1%	5
10	26.7%	12
	answered question	45
	skipped question	6

10. Please provide an other additional comments and suggestions regarding RTAP. Download

	Response Count
Show Responses	14
answered question	**14**
skipped question	**37**

RTAP Survey June 2010
Free Field Responses

Comments, Question 3

None
6/16/11 8:25AM View Responses
Have attended CalACT workshops and NTI classes
6/15/11 9:00AM View Responses
CalACT, Paratransit Training, Public Speaking, Marketing, IT
6/14/11 4:23PM View Responses
Rural Transportation issues
6/1/11 1:47PM View Responses
cost allocation, safety and security training
5/31/11 2:56PM View Responses
none
5/31/11 11:44AM View Responses
ADA Regulations Workshop
5/26/11 7:28AM View Responses
Roadeo and others
5/25/11 3:11PM View Responses
CalAct conferences, transit marketing research, drug/alcohol testing, service design, paratransit reservation scheduling/dispatching, procurement
5/25/11 8:28AM View Responses
Transit & Paratransit Management Certificate Program
5/25/11 7:32AM View Responses
Introiductory Marketing, Advanced Marketing, CalACT Conferences, Caltrans Safety and Security
5/24/11 4:42PM View Responses
Passenger assistance, driver rodeos
5/24/11 4:20PM View Responses
Transit Paratransit Management Course
5/24/11 3:46PM View Responses
Various ex. cost allocation, marketing etc
5/24/11 2:22PM View Responses
Cost Allocation Webinar, Threat & Vulnerability Workshop
5/24/11 1:50PM View Responses
cant recall
5/24/11 1:49PM View Responses
Drug & Alcohol, Planning Effective Meetings, Securement
5/24/11 1:33PM View Responses
None

5/24/11 1:33PM View Responses
CalACT sponsored webinars/workshops, e.g. Cost Allocation
5/24/11 1:26PM View Responses

Comments, Question 10

Excellent program. Needs to be advertised better. Rod Ghearing, Transit Manager Merced County Transit (Transit JPA fore Merced County)
6/15/11 9:00AM View Responses
I found it a bit more cumbersome than I am used to , however, we rely on it to be able to travel for training. Without it, our training opportunites would be severly curtailed.
6/15/11 8:25AM View Responses
We have yet to use your program,but look forward to doing so.
6/2/11 1:52PM View Responses
assuming 10 is the highest score - the CalACT administration of the RTAP program has been extremely professional, well done and extremely valuable. Good job Cal ACT!
5/31/11 2:56PM View Responses
The one and only workshop was helpful, thus the 8 rating.
5/26/11 7:28AM View Responses
Overall, a strong and comprehensive program, with many resources in one place. This program has fostered the development of a network of agencies communicating with and helping one another. The workshops are top notch.
5/25/11 3:11PM View Responses
For the last question, I assume 1 to be poor and 10 to be excellent.
5/25/11 8:28AM View Responses
My Agency has consistently saved over $15,000 each and every year that the RTAP program has been in existence, with useable products that met our needs so we didn't have to hire expensive consultants.
5/24/11 4:42PM View Responses
I do take advantage of the scholarship program every year.
5/24/11 3:19PM View Responses
CalACT does an excellent job of administering the RTAP program making it easy to use.
5/24/11 2:22PM View Responses
CalACT's rural transit and paratransit membership base, and its active participation in TRB rural and intercity, has made the association an excellent and knowlegeable RTAP provider.
5/24/11 1:50PM View Responses
CalACT is RTAP, and I couldn't imagine any other entity possibly fulfilling the role that CalACT has as the RTAP provider.
5/24/11 1:49PM View Responses
The RTAP program helps many agencies attend training.
5/24/11 1:33PM View Responses
Uncertain