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Response Summary

Total Started Survey: 51
Total Completed Survey: 51 (100%)

PAGE: 1

1. Has anyone in your agency received a scholarship through RTAP? [Create Chart](#) [Download](#)

	Response Percent	Response Count
Yes	52.9%	27
No	47.1%	24
answered question		51
skipped question		0

2. Is your agency able to travel for training? [Create Chart](#) [Download](#)

	Response Percent	Response Count
Yes	49.0%	25
No	3.9%	2
Limited	47.1%	24
answered question		51
skipped question		0

3. Are you aware of the workshops offered through the RTAP program? If so, what workshops have you attended? [Create Chart](#) [Download](#)

	Response Percent	Response Count
Yes	60.0%	30
No	40.0%	20
What workshops have you attended? <small>Show Responses</small>		19
answered question		50
skipped question		1

4. Is your agency able to participate in web-based training or classes? [Create Chart](#) [Download](#)

	Response Percent	Response Count
Yes	100.0%	51
No	0.0%	0
answered question		51
skipped question		0
5. Would you like to have web-based list serves or groups to post technical program questions or access training information? Create Chart Download		

	Response Percent	Response Count
Yes	85.7%	42
No	14.3%	7
How would these list serves be helpful to you? Explain <small>Show Responses</small>		15
answered question		49
skipped question		2

	Response Percent	Response Count
Yes	41.2%	21
No	58.8%	30
Comments <small>Show Responses</small>		8
answered question		51
skipped question		0
6. Do you currently participate in Peer-to-Peer informational exchange of information via the web in order to post questions to other transportation providers? Create Chart Download		

	Response Percent	Response Count
Yes	77.6%	38
No	22.4%	11
Comments <small>Show Responses</small>		11
answered question		49
skipped question		2
7. Would your agency be interested in a mentoring program with other transportation providers for the purpose of developing policies and procedures to meet all the program regulatory requirements? Create Chart Download		

	Response Percent	Response Count
Yes	77.6%	38
No	22.4%	11
Comments <small>Show Responses</small>		11
answered question		49
skipped question		2
8. What are the most important technical assistance needs you'd like to see incorporated into RTAP workshops, webinars, or through the mentoring program? (Select all that apply) Create Chart Download		

	Response Percent	Response Count
3rd Party Contracting and Procurement	57.1%	28
Civil Rights (DBE, Title VI, LEP, ADA, EEO, EJ)	65.3%	32
Project Management	57.1%	28
Categorical Exclusions, Environmental Process	40.8%	20
National Transit Database	51.0%	25
Mobility Management	42.9%	21
Vehicle Procurement (How to buy a bus?)	51.0%	25
Drug & Alcohol Reporting	32.7%	16
Safety/Security/Emergency Preparedness Plans	51.0%	25
Driver Training	34.7%	17
	answered question	49
	skipped question	2

9. How would you rate the RTAP program overall?

[Create Chart](#) [Download](#)

	Response Percent	Response Count
1	0.0%	0
2	0.0%	0
3	0.0%	0
4	2.2%	1
5	17.8%	8
6	11.1%	5
7	15.6%	7
8	15.6%	7
9	11.1%	5
10	26.7%	12
	answered question	45
	skipped question	6

10. Please provide an other additional comments and suggestions regarding RTAP.

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	Response Count
Show Responses	14
answered question	14
skipped question	37

RTAP Survey June 2010
Free Field Responses

Comments, Question 3

None

6/16/11 8:25AM [View Responses](#)

Have attended CalACT workshops and NTI classes

6/15/11 9:00AM [View Responses](#)

CalACT, Paratransit Training, Public Speaking, Marketing, IT

6/14/11 4:23PM [View Responses](#)

Rural Transportation issues

6/1/11 1:47PM [View Responses](#)

cost allocation, safety and security training

5/31/11 2:56PM [View Responses](#)

none

5/31/11 11:44AM [View Responses](#)

ADA Regulations Workshop

5/26/11 7:28AM [View Responses](#)

Roadeo and others

5/25/11 3:11PM [View Responses](#)

CalAct conferences, transit marketing research, drug/alcohol testing, service design, paratransit reservation scheduling/dispatching, procurement

5/25/11 8:28AM [View Responses](#)

Transit & Paratransit Management Certificate Program

5/25/11 7:32AM [View Responses](#)

Introductory Marketing, Advanced Marketing, CalACT Conferences, Caltrans Safety and Security

5/24/11 4:42PM [View Responses](#)

Passenger assistance, driver rodeos

5/24/11 4:20PM [View Responses](#)

Transit Paratransit Management Course

5/24/11 3:46PM [View Responses](#)

Various ex. cost allocation, marketing etc

5/24/11 2:22PM [View Responses](#)

Cost Allocation Webinar, Threat & Vulnerability Workshop

5/24/11 1:50PM [View Responses](#)

cant recall

5/24/11 1:49PM [View Responses](#)

Drug & Alcohol, Planning Effective Meetings, Securement

5/24/11 1:33PM [View Responses](#)

None

5/24/11 1:33PM [View Responses](#)

CalACT sponsored webinars/workshops, e.g. Cost Allocation

5/24/11 1:26PM [View Responses](#)

Comments, Question 10

Excellent program. Needs to be advertised better. Rod Ghearing, Transit Manager Merced County Transit (Transit JPA fore Merced County)

6/15/11 9:00AM [View Responses](#)

I found it a bit more cumbersome than I am used to , however, we rely on it to be able to travel for training. Without it, our training opportunites would be severly curtailed.

6/15/11 8:25AM [View Responses](#)

We have yet to use your program, but look forward to doing so.

6/2/11 1:52PM [View Responses](#)

assuming 10 is the highest score - the CalACT administration of the RTAP program has been extremely professional, well done and extremely valuable. Good job Cal ACT!

5/31/11 2:56PM [View Responses](#)

The one and only workshop was helpful, thus the 8 rating.

5/26/11 7:28AM [View Responses](#)

Overall, a strong and comprehensive program, with many resources in one place. This program has fostered the development of a network of agencies communicating with and helping one another. The workshops are top notch.

5/25/11 3:11PM [View Responses](#)

For the last question, I assume 1 to be poor and 10 to be excellent.

5/25/11 8:28AM [View Responses](#)

My Agency has consistently saved over \$15,000 each and every year that the RTAP program has been in existence, with useable products that met our needs so we didn't have to hire expensive consultants.

5/24/11 4:42PM [View Responses](#)

I do take advantage of the scholarship program every year.

5/24/11 3:19PM [View Responses](#)

CalACT does an excellent job of administering the RTAP program making it easy to use.

5/24/11 2:22PM [View Responses](#)

CalACT's rural transit and paratransit membership base, and its active participation in TRB rural and intercity, has made the association an excellent and knowledgeable RTAP provider.

5/24/11 1:50PM [View Responses](#)

CalACT is RTAP, and I couldn't imagine any other entity possibly fulfilling the role that CalACT has as the RTAP provider.

5/24/11 1:49PM [View Responses](#)

The RTAP program helps many agencies attend training.

5/24/11 1:33PM [View Responses](#)

Uncertain