

CALIFORNIA DEPARTMENT OF TRANSPORTATION



**AMERICANS WITH DISABILITIES ACT
ANNUAL REPORT
FY 2014-15**

**Prepared in Compliance with the June 2010 Final Order Concerning
*Californians for Disability Rights, Inc., et al. v.
California Department of Transportation*
Case No.: C 06 5125
Settlement Agreement re Class Action Settlement**



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EXECUTIVE SUMMARY

In August 2006, Californians for Disability Rights, Inc., the California Council of the Blind, Mr. Ben Rockwell, and Mr. Dmitri Belser, on behalf of themselves and on behalf of all others similarly situated, filed in the United States District Court for the Northern District of California a class action lawsuit against the California Department of Transportation (Caltrans) and the Caltrans director, in his official capacity, claiming violations of both federal and State laws, principally concerning statutory provisions contained in the Americans With Disabilities Act (ADA). In June 2010, a lawsuit settlement agreement was ordered by the court and entered into by and among all parties.

One of the requirements of the settlement agreement requires that for thirty years Caltrans complete an annual report providing sufficient information to allow the plaintiffs' attorneys to evaluate whether Caltrans is complying with the terms of the settlement agreement. The Caltrans "Americans With Disabilities Act Annual Report, Fiscal Year 2014-15" is the fifth annual report and includes information for the period from July 1, 2014, through June 30, 2015. The elements included in the report are those required by the settlement agreement.

- 1. Program Access Improvements Funded by the Annual Commitment.**
Caltrans completed construction on nine ADA access improvement projects valued at \$20,568,192 and \$174,252 of access improvements constructed as part of six Capital Preventative Maintenance (CAPM) projects in FY 2014-15. Construction included the completion of 296 curb ramps and 8,174 linear feet (1.55 miles) of sidewalk. Program access improvements totaled \$20,742,444.
- 2. Allocation of Annual Commitment of Funds for Program Access Improvements.** The annual commitment goal for FY 2014-15 was \$25 million plus a \$43.0 million carry-over from previous fiscal years. In FY 2014-15, a total of \$20,568,192 million was expended for access improvement projects and an additional \$5.9 million in annual commitment-eligible ADA program-related costs for a total of \$26.5 million. The resulting carry-over from FY 2014-15 will be \$41.5 million.
- 3. Access Improvements Relating to Pedestrian Facilities and Park and Ride Facilities Not Funded by the Annual Commitment Completed as Part of New Construction, or Alteration Projects.** Caltrans constructed 799 curb ramps, 98,374 linear feet (18.6 miles) of sidewalk, and added or modified 429 accessible pedestrian push buttons in FY 2014-15 as part of highway improvement projects. (See Appendix A)
- 4. Other Pedestrian Facilities and Park and Ride Facilities Newly Constructed or Altered During the Reporting Fiscal Year.** Caltrans constructed 196 accessible pedestrian push buttons within barrier removal projects as part of ADA access improvement projects.



5. **Training and Monitoring Efforts Undertaken During the Reporting Fiscal Year to Ensure That Temporary Routes, When Provided Through and Around Work Zones, Are Accessible to Pedestrians With Disabilities**
Caltrans continues to provide on-line “Temporary Pedestrian Routes Through Work Zones” training for Caltrans personnel.
6. **Revisions to “Pedestrian Accessibility Guidelines for Highway Projects” (Caltrans Design Information Bulletin 82).** No changes were made to Design Information Bulletin (DIB) 82 in FY 2014-15.
7. **Program Access Improvements Planned for the Next Fiscal Year.** Seven program access improvement projects, totaling approximately \$25 million, are anticipated to complete construction in FY 2015-16.
8. **Estimated Dollar Amount of Funding to Be Allocated to Program Access Improvements Planned for Future Fiscal Years.** Program access improvements expected to complete construction in future fiscal years consist of seven projects in FY 2016-17 with an estimated cost of \$30.4 million, fourteen projects in FY 2017-18 with an estimated cost of \$59.6 million, sixteen projects in FY 2018-19 with an estimated cost of \$68.6 million, and six projects in FY 2019-20 with an estimated cost of \$21.2 million. FY 2020-21 and FY 2021-22 are in the planning stage. With the current schedule and funding commitments for access improvement projects, Caltrans projects to be ahead of the annual commitment by the end of FY 2018-19.
9. **Grievances Received From the Accessibility Grievance Procedure.** Caltrans received 128 accessibility grievances and access requests in FY 2014-15.
10. **Status of the Resolution of Accessibility Grievances.** The centralized grievance intake and investigation process was operated through a consultant contract. All accessibility grievances received in FY 2014-15 were investigated by a consultant and Caltrans, and are in various stages of resolution. (See Appendix B)

BACKGROUND

According to the terms of the 2010 settlement agreement, Caltrans shall:

1. Allocate \$1.1 billion from the State Highway Operation and Protection Program (SHOPP) in annual commitments over a compliance period of thirty years to improve access on sidewalks and other pedestrian facilities (program access improvement projects). Annual commitment levels are:
 - \$25 million a year for the first five fiscal years (FY 2010-11 through FY 2014-15).
 - \$35 million a year for the next ten fiscal years (FY 2015-16 through FY 2024-25).
 - \$40 million a year for the next ten fiscal years (FY 2025-26 through FY 2034-35).
 - \$45 million a year for the last five fiscal years (FY 2035-36 through FY 2039-40).
2. Ensure that each new construction or rehabilitation project improves pedestrian facilities as part of that project. ADA-required work accomplished as part of these projects is Caltrans' responsibility under federal and State ADA laws and regulations and does not count toward fulfillment of the annual commitment.
3. Revise ADA design guidance, contained in DIB 82, to ensure that Capital Preventative Maintenance (CAPM) projects adjacent to pedestrian facilities must include installation or upgrade of curb ramps at the time the CAPM work is performed, and where vehicular lanes and shoulders are intended by Caltrans for pedestrian use, those lanes and shoulders must comply with accessibility requirements. Costs for curb ramp improvements are included up to 25 percent of the annual commitment.
4. Develop and implement temporary routes through work zones guidance, ensuring that construction activities requiring temporary pedestrian routes are accessible by persons with disabilities, including training of Caltrans personnel involved in designing and inspecting such work.
5. Accept accessibility grievances and access requests from persons with disabilities and others, and respond within specific timeframes in accordance with U.S. Department of Justice regulations and the terms of the settlement agreement.

6. Complete an annual report, at the end of the first full fiscal year (FY2010/11) and every year after during the compliance period, with sufficient detail to allow the plaintiffs' attorneys to evaluate whether Caltrans is complying with the terms of the settlement agreement.
7. Retain for the first seven years of the compliance period an outside access consultant with substantial experience in evaluating and/or assisting public entities in evaluating the accessibility of programs, services, activities, and facilities.

Caltrans created the ADA Infrastructure Program in July 2010 as a single statewide focal point for infrastructure-related ADA compliance issues. The program's primary functions are to develop and coordinate guidelines and policy improvements and to support the initiation of access improvement projects that fulfill the requirements of the settlement agreement. The program also provides coordination for accessibility related issues, monitors and updates the ADA transition plan, manages the ADA program in the SHOPP for project funding, and provides leadership and guidance on the resolution of ADA-related complaints.

In June 2014, Caltrans executed Phase IV of the statewide pedestrian system assessments to identify access barriers on state highway structures (bridges, highway overpasses and underpasses). Phase III assessment work to collect access barriers on pedestrian under-crossings and over-crossings, highway on-ramps and off-ramps, safety road side rest areas and park-and-ride lots was completed in June 2015. Field assessment data is used to populate the Caltrans ADA database system, which is the basis for the Caltrans ADA transition plan.

A statewide centralized grievance and access request intake and investigation process was initiated in 2011 to handle requests from persons with disabilities and the general public for the removal of access barriers within Caltrans pedestrian infrastructure. The intake/investigation/proposed resolution process was a joint effort between Caltrans ADA infrastructure staff, district personnel, and a consulting firm during FY 2014-15. The ADA intake process is accessible in several formats including an online intake form, available at <http://www.dot.ca.gov> via the ADA Access Request button and at <http://www.dot.ca.gov/contactus.htm>.

ACCESS CONSULTANT

For the first seven years of the thirty year compliance period, Caltrans is required to retain an outside access consultant with substantial experience evaluating and assisting public entities in evaluating the accessibility of programs, services, activities, and facilities. The consultant's duties include reviewing Caltrans' access improvement projects, the annual report, and providing an evaluation to the plaintiffs and members of the settlement class concerning Caltrans' compliance with the settlement agreement. An evaluation report by the consultant, Sally Swanson Architects, Inc., for FY 2013-14 was completed and provided to the plaintiffs in March 2015.

ANNUAL REPORT

Caltrans is required to prepare an annual report that provides information about the following ten items:

1. **Program Access Improvements Funded by the Annual Commitment**

A component of the settlement agreement and the annual report is the annual commitment. The annual commitment is an annual level of funding allocated by Caltrans primarily for program access improvement projects that remove accessibility barriers within its pedestrian infrastructure and other program related costs.

For the first five years of the compliance period, starting with FY 2010-11, the targeted annual commitment funding level is \$25 million. If the total annual commitment is not met each year, the uncommitted portion of that year's target will be used in subsequent years as soon as practical. Excess commitments in any given fiscal year will be credited toward the target commitment in future years.

(A) Program Access Improvements. The main funding source for access improvement projects is the SHOPP. The SHOPP is a four-year funding program, updated every two years, and is the funding process by which the majority of Caltrans' rehabilitation and operational improvements, including access improvement projects, are programmed and managed for delivery.

Funding for Program Access Improvements was increased to \$32.2 million per fiscal year in FY 2012-13 as part of the 2010 SHOPP. The 2014 SHOPP was adopted in March 2014. This four-year funding cycle provides \$164.4 million for Program Access Improvements Projects (\$32.2 million in FY 2014-15 and FY 2015-16, and \$50 million in FY 2016-17 and FY 2017-18).



(1) Access Improvement Projects Developed to Remove Access Barriers.

Access improvement projects are primarily composed of curb ramp installations or upgrades, sidewalk improvements and repairs, crosswalks, obstruction removal, and relocation of accessible pedestrian signals. Incidental work such as drainage improvements, utility relocation, signal relocation, and other features may be included if minor to the scope of the project and necessary for improved pedestrian accessibility and safety. Criteria for determining the priority of projects to be funded as program access improvements are specified in the settlement agreement. In FY 2014-15, Caltrans completed nine access improvement projects that included construction of 251 curb ramps and 8,062 linear feet (1.53 miles) of sidewalk. Specific project locations and costs are listed in Table 1.

Table 1					
ACCESS IMPROVEMENT PROJECTS FOR FY 2014-15					
District	Project No.	County	Route (s)	Description	Total Cost
1	0A230	Mendocino	1, 20	Near Fort Bragg, from the Junction of Route 1 and Route 20 to 0.1 mile east of the Junction of Routes 1 and 20. Construct sidewalk, curb ramps and retaining wall.	\$ 1,596,714.54
3	2E920	Sacramento	104	Near Galt, at the intersection of East and West Stockton Boulevard. Install pedestrian curb	\$1,526,247.27
4	4A630	San Francisco, Santa Clara	VAR	In San Francisco and Santa Clara Counties on various routes and various locations. Construct ADA curb ramps and island passageways.	\$3,913,254.52
5	0R530	San Luis Obispo, Monterey	1	In San Luis Obispo and Monterey Counties at various locations. Upgrade sidewalk to meet ADA compliance.	\$3,096,801.25
5	0S030	Santa Barbara, San Luis Obispo	1, 246	Near the City of Santa Barbara at various locations; also on Route 1 in San Luis Obispo County. Construct/upgrade ADA curb ramps.	\$2,279,152.41
7	1W320*	Los Angeles	405	In Long Beach and Signal Hill, from Atlantic Avenue to Wardlow Road. Install and upgrade curb ramps to ADA standards.	\$1,059,129.27
8	0M310	Riverside	60	In Moreno Valley on Route 60; in the city of Riverside on Route 91; and in the city of San Bernardino on Route 215, at various locations. Upgrade pedestrian curb ramps and traffic signals.	\$1,347,052.58
8	0M690*	San Bernardino	95	In Needles, from Safari Drive to Route 40. Install sidewalks and curb ramps.	\$1,454,735.37
12	0L380	Orange	39	In multiple cities from Huntington Beach to La Habra from Indianapolis Avenue to Imperial Highway (Route 90), Install curb ramps.	\$4,295,104.57
TOTAL					\$20,568,191.78



(2) Projects Derived From Access Requests and Grievances Received From the Accessibility Grievance Procedure.

ADA program access improvement projects completing construction in FY 2014-15 were derived from either noncompliant locations listed in Caltrans' ADA compliance transition plan, field review information collected as part of the project development process, or from an accessibility grievance or access request.

*Two of the nine ADA access improvement projects completed in FY 2014-15 were initiated to resolve an accessibility grievance or access request.



(3) **Access Improvement Projects Constructed as Part of CAPM Projects, up to 25 Percent of the Total Annual Commitment.** CAPM projects in FY 2014-15 included construction of 45 curb ramps and 112 linear feet of sidewalk. Project locations are listed in Table 2 below.

Table 2					
ACCESS IMPROVEMENT PROJECTS CONSTRUCTED AS PART OF CAPM PROJECTS FOR FY 2014-15					
District	Project No.	Route(s)	County	Description	ADA Access Costs
3	03-2F360	20	Nevada	Near Grass Valley, from 0.3 miles East of Indian Springs Road to the junction of Route 49 in Grass Valley. Rehabilitate pavement.	\$ 17,163
6	06-0P160	198	Kings	In Hanford, from 14 th Avenue to 11 th Avenue. Rehabilitate pavement.	\$ 6,218
7	07-25263	5	Los Angeles	In and near Santa Clarita, from Route 14 to Lake Hughes Road. Rehabilitate pavement.	\$ 31,230
8	08-0K260	40	San Bernardino	In and near Needles, from Buzzard Wash to the Arizona State line. Rehabilitate pavement.	\$ 10,500
10	10-0V680	120	Stanislaus	In and near Oakdale, from Maag Road to 0.1 mile East of Lancaster Road. Rehabilitate pavement.	\$ 24,241
11	11-29040	94	San Diego	Near Jamul from Route 54 to 0.2 miles East of Marron Valley Road. Rehabilitate pavement.	\$ 84,900
Total					\$ 174,252

Expenditures Towards FY 2014-15 Annual Commitment: **\$174,252**

(B) Costs Related to Managing Caltrans' ADA Infrastructure Program and Implementing ADA Program Access Improvements. For the FY 2014-15, the ADA Infrastructure Program was comprised of seven staff members, six of whom



performed work directly related to program access improvements and fulfillment of the terms of the lawsuit settlement agreement. Duties include, but are not limited to, development of ADA policy, management of the ADA program in the SHOPP, guidance to district personnel in project initiation and development, updates to the ADA transition plan database, ADA program data management and reporting, development and contract management of consultant contracts, oversight of the grievance intake and investigation process, and interaction with the access consultant.

Expenditures Towards FY 2014-15 Annual Commitment: **\$711,347**

(C) Costs Associated With Establishing and Managing the New Accessibility Grievance Procedure and Access Request Process. As the owner-operator of the State's transportation infrastructure, including pedestrian facilities, Caltrans has a legal obligation to respond to complaints regarding accessibility barriers brought to its attention by persons with disabilities and others. As part of the terms of the settlement agreement, Caltrans has revised its procedures for responding to accessibility grievances and access complaints to be in compliance with U.S. Department of Justice regulations.

The grievance and intake process was being operated by a consultant contract with National ADA Accrediting and Consulting (ADAAC). The ADA intake process is accessible in several formats including an online intake form available at <http://www.dot.ca.gov> via the ADA Access Request button and at <http://www.dot.ca.gov/contactus.htm>. Contract expenditures towards the FY 2014-15 annual commitment total \$899,960.

A district ADA engineer has been designated in each of Caltrans' twelve districts to provide district input on ADA grievance and access request resolutions, initiate ADA improvement projects, update Caltrans' ADA transition plan database, and provide technical guidance to project development teams and others on access improvement projects. Funding for nine personnel years, (\$720,496) has been redirected from other traffic safety investigations to provide this service for the Caltrans ADA Infrastructure Program in FY 2014-15.

Expenditures Towards FY 2014-15 Annual Commitment: **\$1,620,456**

(D) Completion of Caltrans' Infrastructure Assessment of Accessibility Barriers. Phase I and II of the assessment of Caltrans' infrastructure have been completed and include the assessment of 4,000 miles of sidewalks and street crossings and more than 30,000 locations for compliance with federal and State ADA standards. The results of



these assessments are included in the Caltrans access barrier database and transition plan.

Phase III of pedestrian accessibility compliance assessments was completed in June 2015 and includes pedestrian facilities on highway on-ramps and off-ramps, park-and-ride lots, pedestrian under and overcrossings, and safety roadside rest areas.

In June 2014, Caltrans executed Phase IV of the statewide pedestrian system assessments to identify access barriers on state highway structures (bridges, highway overpasses and underpasses).

Expenditures Towards FY 2014-15 Annual Commitment: **\$3,075,546**

(E) Retention of an Access Consultant. In October 2015, Caltrans retained an outside accessibility consultant, Sally Swanson Architects, Inc., to review Caltrans' access improvement projects and the annual report providing an evaluation to the plaintiffs and members of the settlement class concerning Caltrans' compliance with the settlement agreement.

Expenditures Towards FY 2014-15 Annual Commitment: **\$75,501**



2. Allocation of Annual Commitment of Funds for Program Access Improvements

The annual commitment target and expenditures for FY 2014-15 are summarized below.

Annual Commitment FY 2014-15		\$25,000,000
Carry-Over from FY 2013-14		\$43,016,845
Adjusted Annual Commitment for FY 2014-15		\$68,016,845
Program Access Improvements		
Access Improvement Projects	\$ 20,568,192	
Developed to Remove Access Barriers		
Costs associated with managing other ADA Related contracts (Training, Task Force, etc.)	\$ 212,338	
Access Improvements Projects Constructed as Part of CAPM Projects, up to 25 Percent of the Total Annual Commitment	\$ 174,252	
Costs Related to Managing Caltrans' ADA Infrastructure Program and Implementing ADA Program Access Improvements	\$ 711,347	
Costs Associated With Establishing and Managing the New Accessibility Grievance Procedure and Access Request Process	\$ 1,620,456	
Costs Associated With Completion of Caltrans' Infrastructure Assessment of Accessibility Barriers	\$ 3,075,546	
Retention of an Access Consultant	\$ 75,501	
Total Annual Commitment Expenditures in FY 2014-15	\$ 26,437,632	
Carry-Over to FY 2015-16 Annual Commitment		\$41,579,213

3. Access Improvements Relating to Pedestrian Facilities and Park and Ride Facilities Not Funded by the Annual Commitment Completed as Part of New Construction, Alteration, or CAPM Projects

In addition to constructing program access improvements, Caltrans removes accessibility barriers and creates accessible pedestrian infrastructure through highway and bridge rehabilitation, signal replacements, safety and mobility projects in compliance with federal and State ADA regulations. A list of all new construction and alteration projects with the type and number of access improvements is included in appendix A. In FY 2014-15, Caltrans constructed or upgraded 799 curb ramps, 98,374 linear feet (18.6 miles) of sidewalk, and 429 accessible pedestrian push buttons. (See Appendix A)

4. Other Pedestrian Facilities and Park and Ride Facilities Newly Constructed or Altered in FY 2014-15

Caltrans constructed 196 accessible pedestrian push buttons within barrier removal projects as part of ADA access improvement projects that are not attributable to the annual commitment, in FY 2014-15.

5. Training and Monitoring Efforts Undertaken in FY 2014-15 to Ensure That Temporary Routes, When Provided Through and Around Work Zones, Are Accessible to Pedestrians With Disabilities

As part of the settlement agreement, Caltrans agreed to develop guidance and training for personnel responsible for the development, approval, and implementation of accessible temporary pedestrian routes through work zones. Caltrans continues to provide on-line training for personnel about temporary pedestrian routes through work zones.

6. Revisions to “Pedestrian Accessibility Guidelines for Highway Projects” (Caltrans Design Information Bulletin 82)

No changes were made to Design Information Bulletin (DIB) 82-05 in FY 2014-15.



7. ADA PROGRAM ACCESS IMPROVEMENTS FOR FY 2015-16

The seven proposed program access improvement projects listed below in Table 3 are expected to complete construction in FY 2015-16.

Table 3					
ADA PROGRAM ACCESS IMPROVEMENTS FOR FY 2015-16					
District	Project No.	County	Route(s)	Description	Total Cost
2	4G480	Shasta	299	In the town of Shasta, from 0.1 miles west of French Alley to Red Bluff Road. Construct sidewalks	\$3,000,000
4	0G222	San Mateo	Various	In San Mateo County at various locations. Construct curb ramps and passageways.	\$3,203,000
5	0R830	Santa Barbara	135	In Santa Barbara and San Luis Obispo counties at various locations. Upgrade pedestrian curb ramps.	\$5,142,000
7	27820	Los Angeles	Various	In Los Angeles, on various routes at various locations. Upgrade pedestrian curb ramps.	\$4,265,000
9	35060	Inyo	168	Construct sidewalks	\$2,803,000
10	0T820	San Joaquin	Various	Install ADA curb ramps	\$1,916,000
11	41060	San Diego & Imperial	I-5, 54, 75, 78, 115	In San Diego County, on Routes 5, 54, 75, and 78 and in Imperial County on Route 115, at various locations. Install and upgrade curb ramps.	\$4,732,000
TOTAL					\$ 25,061,000

8. Estimated Dollar Amount of Funding to be Allocated to Program Access Improvements Planned for Future Fiscal Years

Program access improvements expected to complete construction in future fiscal years consist of seven projects in FY 2016-17 with an estimated cost of \$30.4 million, fourteen projects for FY 2017-18 with an estimated cost of \$59.6 million, sixteen projects for FY 2018-19 with an estimated cost of \$68.6 million and six projects for FY 2019-20 with an estimated cost of \$21.2 million. FY 2020-21 and FY 2021-22 are currently in the planning stage and will be approved for funding in July 2016. Table 4 illustrates the number of program access improvement projects anticipated in the next few fiscal years and an estimated total cost for those projects.

Table 4				
ESTIMATED ACCESS IMPROVEMENTS PROJECTS FY 2016-17 THROUGH FY 2019-20				
	FY 2016-17	FY 2017-18	FY 2018-19	FY 2019-20
Number of ADA-Specific Projects	7	14	16	6
Estimated Total Project Costs [§]	\$30,391,000	\$59,645,000	\$68,637,000	\$21,153,000
[§] Includes capital construction and right-of-way estimates, and estimated utility relocation, environmental mitigation, and capital support costs including environmental review, preliminary engineering, surveys, right-of-way acquisition, project design, and construction inspection.				

With the current schedule and funding commitments for access improvement projects, Caltrans projects to be ahead of the annual commitment by the end of FY 2018-19.

9. Grievances Received From the Accessibility Grievance Procedure

Caltrans received 128 access requests and grievances in FY 2014-15 through the grievance and access request process.

The ADA intake process is accessible in several formats, including an online form available at <http://www.dot.ca.gov> via the ADA Access Request button and at <http://www.dot.ca.gov/contactus.htm>.

10. Status of the Resolution of Accessibility Grievances

Caltrans is required to ensure all grievances and access requests concerning State and local systems are resolved in accordance with federal guidelines and to the satisfaction of the grievant or requester as a part of Caltrans' stewardship responsibilities regulated by the Federal Highway Administration (FHWA).

All grievances and access requests received in FY 2014-15 have been documented and are in various stages of resolution. In some cases, a person may submit several locations within one request. If appropriate, these locations were grouped such as curb ramps at multiple intersections, long sections of pedestrian pathway, or multiple signalized intersection for accessible pedestrian signals and separate case numbers assigned. As Caltrans can resolve requests through multiple mechanisms, this provides Caltrans a method to clear one of a person's requests while the other requests may require additional time to resolve. In addition, staff investigated ADA-related maintenance service requests, pedestrian safety issues, and internal accessibility inquiries. The status of the 128 accessibility grievances and access requests received in FY 2014-15, including those reaching resolution during this fiscal year, are provided in Appendix B. Below is a summary.

- 85 requests were received and determined to be the responsibility of Caltrans for resolution. Twenty-six (26) have been resolved/closed, 23 are awaiting implementation of resolution, and 36 are in various stages of the grievance processes and procedures to determine the exact nature of the barrier and provide data for the determination of the appropriate resolution process.
- 37 requests were determined to be the responsibility of a local agency (city or county). These have either been forwarded onto the local agency or are in the process of being forwarded. The requestor is provided with the information regarding the local agency responsible and their contact information.
- Five requests were received and closed prior to jurisdiction verification due to unresponsive requesters.
- One request was determined to be the responsibility of a private entity. The private entity has been notified and the requester is provided with the information regarding the private entity's contact information.



APPENDIX A

**ACCESS IMPROVEMENT PROJECTS RELATING TO PEDESTRIAN FACILITIES AND
PARK AND RIDE FACILITIES NOT FUNDED BY THE ANNUAL COMMITMENT
COMPLETED AS PART OF NEW CONSTRUCTION, ALTERATION, OR CAPITAL
PREVENTIVE MAINTENANCE (CAPM) PROJECTS FOR FY 2014-15**



District	EA/Tracking No.	County	Route	Number of Curb Ramps	Linear Feet of Sidewalk	Accessible Pedestrian Signals
01	0A230	MEN	20	7	484	
01	0113-6-CS-0469	HUM*	101		55	
01	0114-6-CD-0172	LAK*	20	2		
01	0114-6-CS-0186	DN*	101		420	
01	0015-6-CS-0052	HUM*	101	1	190	
02	VAR	VAR	VAR	13	1,673	
03	0F220	ED	50	4	441	
03	1A731	ED	50	4		3
03	1A732	ED	50	6	6,000	
03	2E920	SAC	104	21	1,200	
03	37150	SAC	99	16	4,323	10
03	37280	ED	50	14	142	
03	3A042	BUT	99	12	1,400	16
03	40660	SUT	99	8	3,767	5
03	41240	NEV	20	14	4,437	12
03	1F090	SAC	99	21	1,118	
03	1A73U	ED	50	2	950	3
03	3F860	NEV	49			4
06	32550	KIN	198	8	3,384	
06	34243	FRE	180	25	8,000	
06	42370	TUL	198	22	5,910	
06	42530	MAD	99	8	7,310	
06	43070	TUL	216	8	5,660	
06	44253	KER	46	4	806	9
06	0A970	TUL	99	18		
06	0A990	KER	5	7		
06	0F000	TUL	198	4	150	6
06	0G940	KER	58	154		
06	0G950	TUL	63	19		28
06	0G960	FRE	99	48		8
06	0H830	KER	184	3		7
06	0J170	FRE	41	1		1
06	0J320	MAD	99	5	275	3
06	0J330	KER	46	7		8
06	0J920	FRE	145	24	1,120	
06	0K540	TUL	63	4		8
06	0L390	KER	99	3	150	4
06	0M900	KIN	43			6
06	0P660	KER	223	12	473	14



District	EA/Tracking No.	County	Route	Number of Curb Ramps	Linear Feet of Sidewalk	Accessible Pedestrian Signals
06	0S930	VAR	VAR			194
08	0071V	SBD	215	38	3,279	
08	44811	SBD	10	2	25	
08	44931	RIV	215	3	1,237	3
08	0R190	RIV	74			2
08	0P300	SBD	215	4	754	
08	32301	RIV	60	2	10	2
08	38434	SBD	10	7	170	
08	0M310	RIV	60	29		8
08	0M690	SBD	95	6	1,290	
08	0Q970	SBD	18	6	2,342	14
08	0K260	SBD	40	8		
08	0P310	SBD	395	8	40	8
09	2144U	INY	395	38	8,596	
09	25801	INY	395	4	2,438	
09	35010	MNO	158	7	2,060	
10	0E490	SJ	5	17	3,000	
10	3A66U	MER	140	16	4,400	
10	0V680	STA	120	2	112	
11	A2242	IMP	86	4	260	
11	1114000014	IMP	86			8
11	A2199	SD	54/75			1
11	11-13-6: 683	*		3	745	
11	11-14-6:171	*			33	
11	11-14-6: 803	*		1	79	
11	11-15-6: 45	*		2	49	
12	71260	ORA	22	4	1,135	
12	71630	ORA	22	5	1,812	1
12	0F031	ORA	57	4		
12	0F060	ORA	5	5	1,144	
12	0J510	ORA	5	11	1,598	
12	0L750	ORA	91	2		
12	0L970	ORA	39	17		15
12	0L770	ORA	39	5		16
12	0M580	ORA	39	2	1,928	
12	0N420	ORA	55	2		
12	0N560	ORA	133	2		2
12	0M390	ORA	57	2		
12	0000001160	ORA	91	2		
				799	98,374	429

* Indicates work done under encroachment permit and detailed location information was not available.



APPENDIX B

**STATUS OF THE RESOLUTION OF ACCESSIBILITY GRIEVANCES
FY 2014-15**



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Caltrans Jurisdiction**

Case #	Current Status	Initial Contact Date	Submittal Date	RAN Due Date	RAN Completed Date	Proposed Resolution Due Date	Proposed Resolution Completion Date	Appeal Date	Appeal Meeting Due Date	Appeal Meeting Completed Date
7608	Case Closed	07/08/2014	07/08/2014	7/29/2014	07/08/2014	3/17/2015				
7629	Contact Requester	07/10/2014	07/10/2014	7/31/2014	7/10/2014	3/19/2015	05/13/2015	5/29/2015	6/19/2015	
7647	Case Closed		7/11/2014	8/1/2014	7/18/2014	3/20/2015	3/23/2015			
7648	Case Closed	07/18/2014	07/11/2014	8/1/2014	7/18/2014	3/20/2015	03/23/2015			
7649	Awaiting Project Completion	07/18/2014	07/11/2014	8/1/2014	7/18/2014	3/20/2015	05/27/2015			
7650	Case Closed	07/18/2014	07/11/2014	8/1/2014	7/18/2014	3/20/2015				
7722	Awaiting Project Completion	07/17/2014	07/17/2014	8/7/2014	7/17/2014	3/26/2015	5/27/2015			
7727	Awaiting Project Completion	07/18/2014	07/18/2014	8/8/2014	7/18/2014	3/27/2015	05/28/2015			
7728	Awaiting Project Completion	07/18/2014	07/18/2014	8/8/2014	7/18/2014	3/27/2015	05/28/2015			
7729	Awaiting Project Completion	07/18/2014	07/18/2014	8/8/2014	7/18/2014	3/27/2015	05/28/2015			
7730	Awaiting Project Completion	07/18/2014	07/18/2014	8/8/2014	7/18/2014	3/27/2015	05/28/2015			
7731	Awaiting Project Completion	07/18/2014	07/18/2014	8/8/2014	7/18/2014	3/27/2015	05/28/2015			
7846	Awaiting Project Completion	07/24/2014	07/24/2014	8/14/2014	7/24/2014	4/2/2015	08/07/2015			



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Case #	Current Status	Initial Contact Date	Submittal Date	RAN Due Date	RAN Completed Date	Proposed Resolution Due Date	Proposed Resolution Completion Date	Appeal Date	Appeal Meeting Due Date	Appeal Meeting Completed Date
7849	Awaiting Project Completion	07/24/2014	07/24/2014	8/14/2014	7/24/2014	4/2/2015	05/26/2015			
7850	Awaiting Project Completion	07/24/2014	07/24/2014	8/14/2014	7/24/2014	4/2/2015	11/12/2015			
7882	ADAIP - Resolution Approval (ADAIP Engineer)	08/01/2014	08/01/2014	8/22/2014	8/1/2014	4/10/2015				
7883	ADAIP - Resolution Approval (ADAIP Engineer)	08/01/2014	08/01/2014	8/22/2014	8/1/2014	4/10/2015				
7886	Case Closed	11/13/2014	08/03/2014	8/22/2014	11/13/2014	4/10/2015				
9084	ADAIP - Resolution Approval (ADAIP Engineer)	08/14/2014	08/14/2014	9/4/2014	8/14/2014	4/23/2015				
9090	Case Closed	08/21/2014	08/21/2014	9/11/2014	8/21/2014	4/30/2015	9/23/2015			
9116	Awaiting Investigation Completion	10/22/2014	08/25/2014	9/15/2014	10/22/2014	5/4/2015	08/12/2015			
9128	Case Closed	09/03/2014	08/25/2014	9/15/2014	9/3/2014	5/4/2015				
9638	Awaiting Investigation Completion	10/22/2014	08/25/2014	9/15/2014	10/22/2014	5/4/2015				
9138	Awaiting Project Completion	09/18/2014	09/18/2014	10/9/2014	9/18/2014	5/28/2015	08/07/2015			
9145	Case Closed	09/19/2014	09/19/2014	10/10/2014	9/19/2014	5/29/2015	02/16/2015			
9269	Awaiting Project Completion	10/24/2014	10/24/2014	11/14/2014	10/24/2014	7/3/2015	11/11/2015			



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Case #	Current Status	Initial Contact Date	Submittal Date	RAN Due Date	RAN Completed Date	Proposed Resolution Due Date	Proposed Resolution Completion Date	Appeal Date	Appeal Meeting Due Date	Appeal Meeting Completed Date
9280	Awaiting Project Completion	10/29/2014	10/29/2014	11/19/2014	10/29/2014	7/8/2015	11/11/2015			
9281	Awaiting Project Completion	10/29/2014	10/29/2014	11/19/2014	10/29/2014	7/8/2015	03/24/2015			
9320	Proposed Resolution	12/04/2014	12/02/2014	12/23/2014	12/4/2014	8/11/2015				
9321	ADAIP - Resolution Approval (ADAIP Engineer)	12/04/2014	12/02/2014	12/23/2014	12/4/2014	8/11/2015				
9322	ADAIP - Resolution Approval (ADAIP Engineer)	12/04/2014	12/02/2014	12/23/2014	12/4/2014	8/11/2015				
9335	Case Closed	12/08/2014	12/08/2014	12/29/2014	12/8/2014	8/17/2015				
9336	Awaiting Investigation Completion	12/08/2014	12/08/2014	12/29/2014	12/8/2014	8/17/2015				
9337	Awaiting Investigation Completion	12/08/2014	12/08/2014	12/29/2014	12/8/2014	8/17/2015				
9338	Awaiting Investigation Completion	12/08/2014	12/08/2014	12/29/2014	12/8/2014	8/17/2015				
9339	Awaiting Investigation Completion	12/08/2014	12/08/2014	12/29/2014	12/8/2014	8/17/2015				
9340	Awaiting Investigation Completion	12/08/2014	12/08/2014	12/29/2014	12/8/2014	8/17/2015				
9341	Case Closed	12/08/2014	12/08/2014	12/29/2014	12/08/2014	8/17/2015	12/2/2015			
9342	Post Verification Notification	12/09/2014	12/09/2014	12/30/2014	12/09/2014	8/18/2015				



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Case #	Current Status	Initial Contact Date	Submittal Date	RAN Due Date	RAN Completed Date	Proposed Resolution Due Date	Proposed Resolution Completion Date	Appeal Date	Appeal Meeting Due Date	Appeal Meeting Completed Date
9348	Case Closed	01/05/2015	12/28/2014	1/16/2015	01/05/2015	9/4/2015	06/18/2015			
9349	Case Closed	01/05/2015	12/28/2014	1/16/2015	01/05/2015	9/4/2015	1/5/2015			
9354	Case Closed	01/16/2015	01/13/2015	2/3/2015	01/16/2015	9/22/2015	6/22/2015			
9356	Proposed Resolution	01/14/2015	01/14/2015	2/4/2015	01/14/2015	9/23/2015				
9357	Proposed Resolution	01/14/2015	01/14/2015	2/4/2015	1/14/2015	9/23/2015				
9359	ADAIP - CAR	01/14/2015	01/14/2015	2/4/2015	1/14/2015	9/23/2015				
9360	Proposed Resolution	01/14/2015	01/14/2015	2/4/2015	1/14/2015	9/23/2015				
9365	Awaiting Project Completion	01/16/2015	01/16/2015	2/6/2015	01/16/2015	9/25/2015	08/07/2015			
9375	Awaiting Project Completion	01/21/2015	01/21/2015	2/11/2015	01/21/2015	9/30/2015	11/2/2015			
9387	Case Closed	02/05/2015	02/05/2015	2/26/2015	02/05/2015	10/15/2015	08/03/2015			
9388	ADAIP - CAR	02/06/2015	02/06/2015	2/27/2015	02/06/2015	10/16/2015				
9402	ADAIP - Resolution Approval (ADAIP Engineer)	02/13/2015	02/13/2015	3/6/2015	02/13/2015	10/23/2015				
9408	Case Closed	02/25/2015	02/24/2015	3/17/2015	02/25/2015	11/3/2015				



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Case #	Current Status	Initial Contact Date	Submittal Date	RAN Due Date	RAN Completed Date	Proposed Resolution Due Date	Proposed Resolution Completion Date	Appeal Date	Appeal Meeting Due Date	Appeal Meeting Completed Date
9419	Awaiting Project Completion	03/02/2015	03/02/2015	3/23/2015	03/02/2015	11/9/2015	06/24/2015			
9428	Awaiting Project Completion	03/02/2015	03/02/2015	3/23/2015	03/02/2015	11/9/2015	6/24/2015			
9464	Case Closed	03/10/2015	03/05/2015	3/26/2015	03/10/2015	11/12/2015				
9472	ADAIP - CAR	03/13/2015	03/13/2015	4/3/2015	03/13/2015	11/20/2015				
9511	ADAIP - Resolution Approval (ADAIP Engineer)	03/20/2015	03/20/2015	4/10/2015	03/20/2015	11/27/2015				
9512	Case Closed	03/24/2015	03/21/2015	4/10/2015		11/27/2015				
9514	Awaiting Project Completion	04/01/2015	03/24/2015	4/14/2015	04/01/2015	12/1/2015	08/12/2015			
9515	ADAIP - Resolution Approval (ADAIP Engineer)	03/24/2015	03/24/2015	4/14/2015	3/25/2015	12/1/2015				
9516	ADAIP - Resolution Approval (ADAIP Engineer)	03/24/2015	03/24/2015	4/14/2015	03/24/2015	12/1/2015				
9517	ADAIP - Resolution Approval (ADAIP Engineer)	03/24/2015	03/24/2015	4/14/2015	3/25/2015	12/1/2015				
9528	Case closed	03/25/2015	03/25/2015	4/15/2015	3/25/2015	12/2/2015	12/2/2015			
9533	Awaiting Project Completion	04/02/2015	03/27/2015	4/17/2015	04/02/2015	12/4/2015	08/12/2015			
9545	Proposed Resolution	04/08/2015	04/08/2015	4/29/2015	4/8/2015	12/16/2015				



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Caltrans Jurisdiction

Case #	Current Status	Initial Contact Date	Submittal Date	RAN Due Date	RAN Completed Date	Proposed Resolution Due Date	Proposed Resolution Completion Date	Appeal Date	Appeal Meeting Due Date	Appeal Meeting Completed Date
9652	Case Closed	04/08/2015	04/08/2015	4/29/2015	04/08/2015	12/16/2015				
9557	Awaiting Project Completion	04/15/2015	04/15/2015	5/6/2015	04/15/2015	12/23/2015	06/24/2015			
9574	ADAIP - Resolution Approval (ADA Engineer)	05/27/2015	05/14/2015	6/4/2015	05/27/2015	1/21/2016				
9575	ADAIP - CAR	05/19/2015	05/15/2015	6/5/2015	05/19/2015	1/22/2016				
9581	Awaiting Project Completion	05/20/2015	05/20/2015	6/10/2015	05/20/2015	1/27/2016	08/07/2015			
9582	ADA Coordinator's acceptance	05/21/2015	05/21/2015	6/11/2015	05/21/2015	1/28/2016				
9585	Awaiting Project Completion	05/28/2015	05/26/2015	6/16/2015	05/28/2015	2/2/2016	09/09/2015	9/24/2015	10/15/2015	10/6/2015
9588	Awaiting Project Completion	05/28/2015	05/28/2015	6/18/2015	05/28/2015	2/4/2016	6/11/2015			
9590	Awaiting Project Completion	05/28/2015	05/28/2015	6/18/2015	05/28/2015	2/4/2016	09/09/2015	9/24/2015	10/15/2015	10/6/2015
9595	Case Closed	05/21/2015	06/02/2015	6/23/2015	6/3/2015	2/9/2016	9/25/2015			
9598	Case Closed	NA	5/20/2015	6/10/2015	5/20/2015	1/27/2016	6/19/2015			
9609	Case Closed	06/16/2015	06/11/2015	7/2/2015	06/16/2015	2/18/2016	8/26/2015			
9591	Awaiting Project Completion	05/28/2015	5/28/2015	6/18/2015	05/28/2015	2/4/2016	11/11/2015	11/13/2015	12/4/2015	11/25/2015



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Caltrans Jurisdiction

Case #	Current Status	Initial Contact Date	Submittal Date	RAN Due Date	RAN Completed Date	Proposed Resolution Due Date	Proposed Resolution Completion Date	Appeal Date	Appeal Meeting Due Date	Appeal Meeting Completed Date
9610	Case Closed	06/18/2015	06/16/2015	7/7/2015	06/18/2015	2/23/2016	12/2/2015			
9617	Proposed Resolution	6/15/2015	06/17/2015	7/8/2015	6/23/2015	2/24/2016				
9659	Case Closed	6/16/2015	06/17/2015	7/8/2015	6/24/2015	2/24/2016	12/3/2015			
9620	Case Closed	5/28/2015	5/28/2015	6/18/2015	5/28/2015	2/4/2016	8/4/2015			
9622	Awaiting Project Completion	05/28/2015	06/23/2015	7/14/2015	5/29/2015	3/1/2016	11/11/2015	11/13/2015	12/4/2015	11/25/2015
9623	Case Closed	05/28/2015	06/23/2015	7/14/2015	5/30/2015	3/1/2016	8/4/2015			
9621	Case Closed	6/26/2015	06/23/2015	7/14/2015	NA	3/1/2016	8/26/2015			



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Private Jurisdiction

Case #	Current Status	Initial Contact Date	Submittal Date	RAN Due Date	RAN Completion Date	Forward Date	Comments
9316	Successfully Notified	11/18/2014	11/18/2014	12/9/2014	11/18/2014	2/9/2015	Case was originally thought to be Local Jurisdiction and forwarded on 1/13/2015 Locals returned by stating it was Private



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Local Jurisdiction

Case #	Current Status	Initial Contact Date	Submittal Date	Ran Due Date	RAN Completion Date	1st Attempt Due Date	1st Attempt Completion Date	Comments
7613	Collect information and Create Letter to Governing Agency	07/09/2014	07/08/2014	7/29/2014	07/09/2014	12/23/2014	1/19/2015	
7627	Successfully Forwarded	07/09/2014	07/09/2014	7/30/2014	07/09/2014	12/24/2014	12/12/2014	
7709	Successfully Forwarded	07/16/2014	07/16/2014	8/6/2014	07/16/2014	12/31/2014	8/28/2014	
7836	Successfully Forwarded	07/24/2014	07/24/2014	8/14/2014	7/24/2014	1/8/2015	12/11/2014	
7837	Successfully Forwarded	07/24/2014	07/24/2014	8/14/2014	07/24/2014	1/8/2015	12/11/2014	
9118	Sent Letter	08/25/2014	8/25/2014	9/15/2014	8/25/2014	2/9/2015	11/5/2014	
9119	Successfully Forwarded	08/27/2014	08/27/2014	9/17/2014	8/27/2014	2/11/2015	12/12/2014	
9120	Successfully Forwarded	08/27/2014	08/27/2014	9/17/2014	8/27/2014	2/11/2015	12/12/2014	
9285	Successfully Forwarded	12/11/2014	11/03/2014	11/24/2014	NA	4/20/2015	NA	Case Closed 12/11/2014 No RAN Letter Sent Requester simply wanted a phone number for the agency
9302	Successfully Forwarded	11/13/2014	11/13/2014	12/4/2014	11/13/2015	4/30/2015	12/11/2014	
9323	2nd Attempt	12/04/2014	12/03/2014	12/24/2014	12/4/2014	5/20/2015	7/10/2015	
9358	Successfully Forwarded	01/14/2015	01/14/2015	2/4/2015	1/14/2015	7/1/2015	1/16/2015	
9362	Successfully Forwarded	01/15/2015	01/15/2015	2/5/2015	1/15/2015	7/2/2015	2/17/2015	
9405	Collect information and Create Letter to Governing Agency	02/20/2015	02/20/2015	3/13/2015	2/20/2015	8/7/2015	8/14/2015	Jurisdiction Changed between Caltrans back to Locals
9406	Successfully Forwarded	02/20/2015	02/20/2015	3/13/2015	2/20/2015	8/7/2015	2/24/2015	
9409	Successfully Forwarded	03/05/2015	02/25/2015	3/18/2015	3/5/2015	8/12/2015	3/11/2015	
9410	Successfully Forwarded	03/05/2015	02/25/2015	3/18/2015	3/5/2014	8/12/2015	3/11/2015	



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Local Jurisdiction

Case #	Current Status	Initial Contact Date	Submittal Date	Ran Due Date	RAN Completion Date	1st Attempt Due Date	1st Attempt Completion Date	Comments
9412	Successfully Forwarded	03/05/2015	02/25/2015	3/18/2015	3/5/2014	8/12/2015	3/11/2015	
9413	Successfully Forwarded	03/05/2015	02/25/2015	3/18/2015	3/5/2015	8/12/2015	3/11/2015	
9414	Successfully Forwarded	03/05/2015	02/25/2015	3/18/2015	3/5/2015	8/12/2015	3/11/2015	
9415	Successfully Forwarded	03/05/2015	02/25/2015	3/18/2015	3/5/2015	8/12/2015	3/11/2015	
9416	Successfully Forwarded	03/05/2015	02/25/2015	3/18/2015	3/5/2015	8/12/2015	3/13/2015	
9427	Collect information and Create Letter to Governing Agency	03/03/2015	03/02/2015	3/23/2015	3/3/2015	8/17/2015	3/6/2015	
9505	Successfully Forwarded	03/19/2015	03/18/2015	4/8/2015	3/19/2015	9/2/2015	3/26/2015	
9506	Successfully Forwarded	03/19/2015	03/18/2015	4/8/2015	3/19/2015	9/2/2015	3/26/2015	
9507	Successfully Forwarded	03/19/2015	03/19/2015	4/9/2015	3/19/2015	9/3/2015	3/26/2015	
9508	Successfully Forwarded	03/19/2015	03/19/2015	4/9/2015	3/19/2015	9/3/2015	3/26/2015	
9530	Successfully Forwarded	03/27/2015	03/26/2015	4/16/2015	3/27/2015	9/10/2015	NA	The Requester Is an official from the local agency
9547	Successfully Forwarded	04/08/2015	04/08/2015	4/29/2015	4/8/2015	9/23/2015	4/9/2015	
9546	Successfully Forwarded	04/08/2015	04/08/2015	4/29/2015	4/8/2015	9/23/2015	4/9/2015	
9556	Successfully Forwarded	NA	04/14/2015	5/5/2015	NA	9/29/2015	NA	Unsubstantiated Requester referred to DMV
9565	Successfully Forwarded	04/28/2015	04/28/2015	5/19/2015	4/28/2015	10/13/2015	4/28/2015	



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Local Jurisdiction

Case #	Current Status	Initial Contact Date	Submittal Date	Ran Due Date	RAN Completion Date	1st Attempt Due Date	1st Attempt Completion Date	Comments
9579	Collect information and Create Letter to Governing Agency	05/18/2015	05/18/2015	6/8/2015	5/18/2015	11/2/2015	5/19/2015	
9592	Successfully Forwarded	06/10/2015	05/28/2015	6/18/2015	6/10/2015	11/12/2015	6/18/2015	
9611	Successfully Forwarded	06/18/2015	06/16/2015	7/7/2015	6/18/2015	12/1/2015	9/5/2015	
9612	Successfully Forwarded	06/18/2015	06/16/2015	7/7/2015	6/18/2015	12/1/2015	9/5/2015	
9613	Successfully Forwarded	06/18/2015	06/16/2015	7/7/2015	6/18/2015	12/1/2015	9/5/2015	



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Unassigned Jurisdiction

Case #	Current Status	Initial Contact Date	Submittal Date	RAN Date	Comments
9268	Case Closed	11/18/2014	10/24/2014	NA	Case Closed 12/11/2014 Requester was unresponsive until 11/18/2014 Barrier removed by 11/18/2014
9586	Case Closed	6/2/2015	05/27/2015	NA	Case Closed 7/31/2015 Unsuccessful Contact letter sent
9597	Case Closed	6/12/2015	06/04/2015	NA	Case Closed 8/21/2015 Unsuccessful Contact letter sent
9599	Case Closed	6/15/2015	06/06/2015	NA	Case Closed 7/17/2015 Requester did not provide valid contact information
9624	Case Closed	6/27/2015	06/24/2015	NA	Case Closed 7/17/2015 Requester was non responsive and email sent with requested contact info